

# My Water Advisor Portal and Mobile App

## Overview

The City of Ingleside on the Bay is offering a free service to allow water customers with an AMI (Advanced Metering Infrastructure) meter access to their consumption habits. My Water Advisor 2.0 easily allows you to access your account via a web-ready device (computer, laptop, tablet, or smartphone application) in real-time while providing the following benefits.

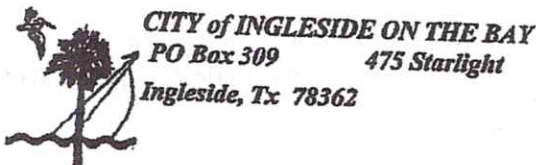
- Be notified of leaks throughout the month to address them promptly.
- Address high consumption during the month — not after it's too late when the bill arrives.
- View and monitor hourly, daily, and monthly consumption (All consumption is provided in gallons with consumption information updating every 12 hours).
- Identify when your household account or business account is using the most water and what activities are the source of the highest use.

## HOW TO SET up YOUR ACCOUNT:

You can sign up in two (2) ways. Go to [www.mywateradvisor2.com](http://www.mywateradvisor2.com) to set this feature up on a PC or go to your App Store and download My Water Advisor 2.0.

1. Click on the JOIN MY WATER ADVISOR.
2. Choose the option to sign up with your Account/Meter Number.
3. Enter your Account Number and enter the full name on your utility bill. Individual names will need to be entered exactly they appear on your bill. The first name followed by the last name. See the image below as a sample for Account Number and Name.
4. Enter a valid Email Address and create a Password.
5. Enjoy!

For account information and/or help with setting up this service, please call City Hall at (361) 776-5451, Monday-Friday 9 a.m. to 1 p.m.



**NAME**

IOB City Hall  
PO Box 309  
Ingleside  
TX 78362

**ACCOUNT NUMBER**

#Name?	
ST0475CH	Due by 20th \$67.50
	Pay after 20th \$78.18

FIRE DONATION \_\_\_\_\_  
EMS DONATION \_\_\_\_\_